



Reminder! Luminare Health became your new medical plan administrator effective January 1, 2025.

Download Your ID Card Today

While you wait for your new medical ID card to arrive, you can download it today, using Luminare Health's mobile app, myLuminareHealth.

myLuminareHealth

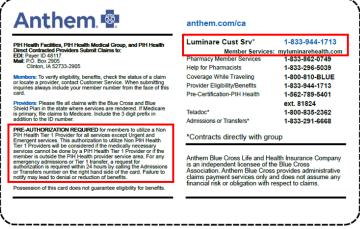
Click on the link above and follow the instructions below to create an account with Luminare Health.

- 1. Go to myLuminareHealth.com
- 2. Under "Plan Participant," select "Create Your Account"
- 3. Enter the required registration fields and click "Next"
- 4. Click "I Agree" to accept the consent to electronic signatures and communications and terms and conditions
- 5. Enter your contact information in the listed fields. You must enter your email address and at least one phone number.
- 6. Click "Start" next to the communication method you would like to verify, and a code will be sent to your email address or mobile phone number you provided. Enter the verification code in the indicated field. Click "Next" to continue.
- 7. Create your profile by choosing a username and password. Answer three security questions and click "Next."

Understanding Your Medical ID Card

- Your medical plan name will be listed on the top left corner and next to "Plan Name"
- Please note that while the PIH Health Plan shows a "PPO" symbol on the bottom right corner, this plan is not a PPO. The "PPO" logo must be listed on the Medical ID card because the Anthem Blue Cross PPO network is the contracted network of providers accessible under the PIH Health Plan.
- If you are enrolled in the PIH Health Plan, please remember that you are required to obtain an authorization if
 you seek services outside of the Tier 1 PI Health Providers. This will be noted on the back of your ID card (see
 image below).





Questions? Contact Your Alliant Benefit Advocates

You can call or email your Benefit Advocate with questions about enrollment, eligibility, claims, and more! 833.714.0229 or email PIHHealthBenefits@Alliant.com | 5 am -5 pm (Pacific Time) Monday - Friday

Looking for more detailed information regarding our benefit plans?

Go to your MyBenefits.Life site at pihhealth.mybenefits.life where you will find benefit summaries, forms and required notices.